

Cancellation and Refund Policy for the First International conference of Nurses in Georgia 2024

Refund Eligibility Deadlines:

Refund requests until November 15, 2024:

- Eligibility: Tickets purchased on or before November 15, 2024, are eligible for a refund.
- Processing Time: Refund requests will be processed within 20 business days from the date of request.

Refund requests after November 15, 2024:

- Eligibility: Tickets purchased after January 31, 2025, will only be refunded under specific conditions due to unavoidable emergencies. Delegates must provide valid documentation to support their inability to attend the Congress. The refund will be handled on a case-by-case basis.
- Acceptable Documentation:
 - Health Reasons: A medical certificate or doctor's note indicating that the delegate is unable to attend due to health reasons.
 - Visa-Related Problems: Official documentation showing visa denial or other visa-related problems that prevent travel.
 - Bereavement: Proof of a death in the immediate family.
 - Natural Disasters: Proof of a natural disaster in the delegate's area that makes travel impossible.
 - Government Travel Restrictions: Documentation of government-imposed travel bans or restrictions that prevent attendance.

Refund Method:

- ❖ Refunds will be issued to the original payment method used for the ticket purchase.

Processing Time:

- ❖ Refunds requested with valid documentation will be processed within 20 business days from the date of request.

How to Request a Refund:

Submit a Refund Request: Email your refund request info@nof.ge with the following details:

- Full name
- Email used in registration
- Date of ticket purchase
- Reason for refund request
- Supporting documentation (for requests after November 20, 2024)

Confirmation of Request: You will receive an email confirmation once your refund request has been received and is being processed.

Contact Information:

For any questions or further assistance, please contact our support team: info@nof.ge

Note: This cancellation and refund policy is subject to change. Please contact us for more detailed information.